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Contemporary Hospitality Management

Best Paper Award

is awarded to

Markku Vieru

University of Lapland

Martin Falk

Austrian Institute of Economic Research

for the paper

“Factors affecting cancellation behavior: Online and early hotel booking least likely to be realized”

presented at

CBTS 2016 - CPTHL 2016
Brunico, Italy

F. Okumus

Fevzi Okumus
Editor-in-Chief
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