

TAIEX-visit, Itinerary

13. – 17.5.2013

Monday 13th May 2013

- **at 08.45** pick-up , the hotel reception, Santa Claus/Montenegro delegation
- **at 9.00 – 12.00** Location: MTI (328)
 1. Subject: Multidimensional Tourism Institute (MTI); regional development network
Expert: Director Johan Edelheim
 2. Subject: National Lapland Tourism Safety and Security System
Expert: Project Manager Pekka Iivari and tourism safety team
- **at 12.00 – 13.00 lunch:** MTI campus restaurant
- **at 13.00 – 14.00** Location: MTI (328)
Subject: Regional tourism strategy and Regional structure for tourism in 22 municipalities of Lapland (incl. tourism destination management organizations DMOs)
Expert: Senior Advisor Satu Luro
- **14.30 – 16.00** Location: Regional Rescue Service, Fire department, Koskikatu 61
Subject: Structure of Regional Rescue Service, Fire department
Expert: Chief Executive Officer of Rescue Services Martti Soudunsaari

Tuesday 14th May 2013

- **at 08.45** pick-up, the hotel reception, Santa Claus/Montenegro delegation
- **at 09.00 – 12.00** Location: State Administrative Agency of Lapland
 1. Subject: National model for Civil Safety in local municipalities
Experts: Chief Director Timo E. Korva, Chief Rescue Inspector Seppo Lehto, Project Manager Marko Palmgren
 2. Subject: Safety management in Rovaniemi town
Expert: Security Manager Kari Tiermas
- **at 12.00 – 13.00 lunch:** Santasport Institute campus restaurant
- **at 13.00 – 16.00** Location: Santasport Institute
 1. Subject: Santasport Institute, Tourism Safety Passport, Ski Patrol
Expert: Principal Ritva Pekkala
 2. Subject: Adventure activities and safety (incl. drafting)
Expert: Instruction Expert Oula-Matti Peltonen
 3. Subject: Legislation and monitoring adventure activities
Expert: Health Inspector Jaakko Leinonen, Rovaniemi City
- **at 19.00** Dinner at Guest Villa, State Administrative Agency of Lapland

Wednesday 15th May 2013

- **at 09.15** pick-up, the hotel reception, Santa Claus/Montenegro delegation
- **at 09.30 – 12.00** Location: MTI (328)
 1. Subject: National civil safety program, best practices
Expert: Director of Civil Safety Secretariat Tarja Mankinen, Ministry of Interior
 2. Subject: National Police Academy, education and RDI
Expert: Head of Administration Timo Rajala
- **at 12.00 – 13.00 lunch:** MTI campus restaurant



- **at 13.00 – 17.00** Location: MTI (328)
Subject: Joint workshop developing cooperation in the frame work of EU legislation and best practices
Expert: Special Adviser Henrik Veikanmaa, Ministry of Foreign Affairs

Thursday 16th May 2013

- **at 09.45** pick-up, the hotel reception, Santa Claus/Montenegro delegation
- **at 10.00 – 12.00** Location: SPR Lähteentie 10
Subject: Volunteer Rescue Services, Red Cross, cooperation between NGO's and authorities.
Expert: Executive director Sirkka-Liisa Oinaala, Red Cross Lapland
- **at 12.00 – 13.00** Lunch: RAMK Ounasvaara campus restaurant
- **at 13.00 – 14.00** Location: Victim Support Finland
Subject: Victim Support Finland
Expert: Regional Director Päivi Alanne-Kunnari
- **at 14.30 – 15.30** Location: Lapland Safaris Tourism company
Subject: Safety in tourism products and services
Expert: Head of Operations Rami Korhonen

Friday 17th May 2013

- **at 08.45** pick-up, the hotel reception
- **at 09.00 – 9.45** Location: Lapland Police Department
Subject: Police in Lapland
Expert: Police Chief Martti Kallio
- **at 10.00 – 12.00** Location: Pilke Science Centre
Subject: National parks and wilderness areas, legislation and rules applied
Experts: Special Advisers Joel Erkkonen
- **at 12.00 – 13.00** lunch: RAMK Ounasvaara campus restaurant
- **at 13.00 – 16.00** Location: Rovaniemi University of Applied Sciences
Subject: Summary
Expert: Project Manager Eija Raasakka
- **19.00** Dinner hosted by MTI

